



Alaska Department of Labor and Workforce Development

NOW HIRING

Unemployment Insurance Technician 1 (Multiple PCNs) in Juneau

You will be working in a claim center environment answering phone calls from the public to assist with their Unemployment Insurance (UI) claims and making benefit eligibility decisions. You will be provided with up to 12 weeks of paid training in class to help you acquire the

knowledge and skills to process UI claims accurately, timely, and independently.

Minimum qualifications: One year of experience that includes work such as providing customer service, support, and feedback; explaining laws, rules, policies and procedures, services, or

program requirements; gathering information and making eligibility or benefit determinations; calculating costs, refunds, taxes, or benefits; providing written explanations, summaries, reports, or correspondence; or eliciting information and inputting data into information systems or databases.

For more details, see the job on Workplace Alaska:
[governmentjobs.com/careers/alaska/jobs/5169994/
unemployment-insurance-technician-1-multiple-pcns](https://governmentjobs.com/careers/alaska/jobs/5169994/unemployment-insurance-technician-1-multiple-pcns)

Job closes at 5 p.m. Monday, Jan. 5, 2026

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